Poly CCX 400 Business Media Phone for Microsoft Teams and PoE-enabled

Active 848Z8AA NI

Specifications

All Specs

Aspect ratio	9:16
Audio	Poly HD Voice; Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset; Poly NoiseBlockAI technology removes most background noise when using the speakerphone; TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex); Individual volume settings with visual feedback for each audio path; Voice activity detection; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
Audio codecs	G.711 (A-law and μ-law); G.722; G.722.1; G.729AB; iLBC; OPUS
Cartons per layer	6
Cartons per pallet	48
Certifications and compliances	AS/NZS 62368-1-17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55024; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; IEC 60950-1 & IEC 62368-1; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; Russia Customs Union
Color	Black
Compatible Operating Systems	Android 12
Country of origin	Made in China or Taiwan
Display features	Adjustable font size selection (regular, medium, large); Screensaver; Voicemail support; Normal and dark mode; Digital picture frame
Display size (diagonal)	12.7 cm (5")
ECCN	5A992
End of Life CO2e (kg)	0.3
Headset and handset compatibility	Compatible with commercially available TTY adapter equipment; Compliant with ADA Section 508 Subpart B 1194.23 (all); Hearing aid compatibility to ITU-TP.370 and TIA 504A standards; Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids; USB Type-A headset support
Headset ports	1 RJ-9; 1 Electronic Hook Switch (EHS) port for optional adapter
HTS code	8517180020
Layers per pallet	8
Management Software	Poly Lens; Poly Zero Touch Provisioning; Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; Web UI to device IP address
Manufacturer product number	2200-49700

Manufacturer Warranty	Poly standard one-year limited warranty
Material Type for item	FERT
Multiple order quantity	10
Native resolution	720 x 1280
Network protocols, supported	Manual or dynamic host configuration protocol (DHCP) network setup; 10/100/1000 Base-TX across LAN and PC ports; Conforms to IEEE802.3-2005 (Clause 40) for physical media attachment; Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation; IPv6
Operating humidity range	5 to 95%
Operating temperature range	0 to 40°C
Package dimensions (W x D x H)	22.2 x 24.3 x 6.9 cm
Package weight	300 g
Pallet dimensions (W x D x H)	101.6 x 121.9 x 149 cm
Pallet weight	357 kg
Panel technology	Color LCD
Ports	1 USB 2.0 Type-A (for media and storage applications); 2 RJ-45 (10/100/1000BASE-TX Mbps)
Power	Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0); 13 W (maximum)
Production CO2e (kg)	46
Products per pallet	480
Products per pallet layer	60
Registration required	No
Security management	802.1X Authentication and EAPOL Media encryption via SRTP; Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); SRTP media encryption using AES 256 bits
Special features	Unicode UTF-8 character support; Adjustable desk stand (2 positions)
Storage temperature range	-40 to 70°C
Telephony and call handling features	Busy Lamp Field (BLF); Call timer and call waiting; Caller ID enable/disable; Distinctive incoming call treatment/call waiting; Do not disturb function; One-touch speed dial, redial; Shared call/bridged line appearance; Automatic off-hook call placement (hot dialing); Call media recording/playback; Automatic/remote answer on headset using electronic hook-switch; Call hold/resume, diversion (forward), transfer (consultation, blind), pickup; Calling, called, connected party identification; Call forward for shared lines; Private hold for shared lines; Call logs (missed, received, placed); Local contact directory; Create local contact from call log; Corporate directory; Call server redundancy (failover); SBC line registration; Conference bridging; Local call forwarding (all, busy, no answer) with destination shown on idle display; Automatic call distribution (ACD); Automatic answer (intercom); Call park/retrieve; Directed call pickup; Group call pickup; Hunt group - sequential calling; Last call return; Auto-answer a page with a muted microphone; PTT and Multicast group; Exchange Calendar Integration; Flexible line keys; Key system emulation; STIR/SHAKEN Caller ID validation; Voice Quality Monitoring (VQMon)

Total CO2e (kg)	80
Touch-enabled	Gesture-based, multi-touch capable touchscreen
Transportation CO2e (kg)	0.3
UNSPSC code	43191515
UPC number	197497506242
VoIP features	24 lines (SIP registrations); IETF SIP (RFC 3261 and companion RFCs)
What's in the box	Console; Desk stand; Handset with handset cord; Network (LAN) cable-CAT-5E; Setup sheet

Logistics

ECCN	5A992
HTS code	8517180020
UPC number	197497506242
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Multiple order quantity	10
Layers per pallet	8
Products per pallet	480
Products per pallet layer	60
Manufacturer product number	2200-49700
Material Type for item	FERT
UNSPSC code	43191515
Package weight	300 g

Pallet weight	357 kg

Sustainability

Certifications and compliances	AS/NZS 62368-1-17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55024; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; IEC 60950-1 & IEC 62368-1; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; Russia Customs Union
Country of origin	Made in China or Taiwan
End of Life CO2e (kg)	0.3
Energy Usage CO2e (kg)	29
Production CO2e (kg)	46
Total CO2e (kg)	80
Transportation CO2e (kg)	0.3

Specifications

[1] Most software-enabled features must be supported by the service provider platform. Please contact your IP PBX/softswitch vendor or service provider for a list of supported features.

[2] External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).

Legal disclaimer