

# Alloys Freight Policy

**Printer Consumables orders over \$500 ex GST will not be charged freight.** <sup>[1]</sup>

The following standard freight costs apply to all other orders <sup>[2]</sup>

Destination	Standard Freight
<b>Metro</b> Melbourne, Sydney, Brisbane, Adelaide	\$8.50
<b>Zone 1</b> 1 day delivery from nearest warehouse	\$15
<b>Zone 2</b> 2 day delivery from nearest warehouse	\$35
<b>Zone 3</b> 3 day delivery from nearest warehouse	\$50
Air Bag / Air Box <sup>[3]</sup>	\$15

<sup>[3]</sup> Darwin/NT Surcharge of \$30 applies for all air bags delivered via Darwin airport.

**Note:** If a specific carrier is required, Alloys will supply a charge sheet.

## <sup>[2]</sup> Additional freight charges

If any of the below conditions apply, the order is considered non-standard and charges will be individually calculated. The customer needs to agree to the freight charges prior to shipping. Quotes will be provided via the website for online orders.

- Heavy or bulky items that may require tailgate/stairmaster, e.g. panels, projector screens, large format media
- Urgent point to point (express), delivery premium (i.e. airfreight)
- Special delivery instructions, e.g. pallets, large format printers
- Offshore islands and remote/distant mainland locations
- Selected Product(s)

## Backorders

Stock quantities are displayed on our website. All goods that are on hand will be shipped immediately unless the customer requests a no part ship. After the initial shipment no more goods will be shipped until all goods are available for shipment.

## Please note

If a nominated delivery address is unattended at the time of delivery, the courier will leave a card in your letterbox to allow you to arrange for re-delivery. Our couriers will not leave goods unattended at the doorstep. We reserve the right to recover an "attempted delivery fee".

<sup>[1]</sup> Only Printer Consumables standard orders over \$500 ex GST will not be charged for Standard Freight. 3D Print products are excluded.